

Answers in the Key Module 3 Task 20 Video 12:

Ad.7. Clarity is crucial. In academic or business environments in Eastern Europe, including Lithuania, clarity is highly valued. Avoid adding excessive emotions or unnecessary details to your questions.

Ad. 8. Structured questions work best. Organize your thoughts before asking. Make your question direct and easy to understand. Professors or colleagues may find overly expressive or rambling questions frustrating and may respond curtly or redirect you to find answers on your own.

Ad. 9 Step-by-step communication is preferred. If you have multiple questions, ask one at a time. Allow time for an answer before proceeding to the next. For example, after receiving an answer, thank the person and then ask your next question clearly and politely.

Ad. 10. Adapt to the communication style of East Europeans. People in Eastern Europe appreciate straightforward and respectful interactions in academic or professional settings. Overloading the conversation with too many ideas or emotional expressions may lead to misunderstandings or perceived irritation. Keep your question concise, explain what you need, and repeat key points if necessary. Respect the listener's time by being well-prepared and organized.

Takeaway:

In Eastern European academic and business settings, clear, concise, and structured communication is key. By simplifying your questions and following a step-by-step approach, you can foster productive and respectful interactions.